

Autodesk®

FY10 AutoCAD LT Crossgrade Promotion Frequently Asked Questions and Answers for Customers

1. What is the AutoCAD LT Crossgrade promotion?

From October 17th, 2009* through December 30th, 2009, eligible AutoCAD LT® software customers can trade up (crossgrade) to AutoCAD® 2010 software or an industry-specific vertical solution for one low promotional SRP**.

The following is an outline of the promotional offer:

Product Descriptions	October 17 th thru December 30 th , 2009
AutoCAD® 2010 AutoCAD® Electrical 2010 AutoCAD® Mechanical 2010 AutoCAD® Architecture 2010 AutoCAD® Civil 2010 AutoCAD® MEP 2010 AutoCAD® Map 3D 2010 AutoCAD® P&ID 2010 AutoCAD® Inventor® Suite 2010	US \$2495
AutoCAD® Civil 3D® 2010 Autodesk® Revit® Architecture 2010 AutoCAD® Revit® Architecture Suite 2010 Autodesk® Revit® Structure 2010 AutoCAD® Revit® Structure Suite 2010 AutoCAD® Revit® MEP Suite 2010 AutoCAD® Inventor® Routed Systems Suite 2010 AutoCAD® Inventor® Simulation Suite 2010 AutoCAD® Inventor® Tooling Suite 2010	US \$2995

**** Autodesk Authorized Resellers are independent resellers and are free to set their own prices.**

2. Who can participate in this promotion?

This offer is available to the following customers who own commercial licenses of AutoCAD LT® 2007, 2008, or 2009. Commercial licenses of AutoCAD LT 2010 are also eligible if these licenses were purchased and registered prior to August 1, 2009:

- Commercial customers in the United States, Canada
- Autodesk Strategic Accounts in the United States and Canada
- United States Government (Federal/State/Local) accounts purchasing via DLT
- Commercial customers purchasing licenses from ISV Partners

3. Who is not eligible for this promotion?

This offer is not available to the following customers:

- AutoCAD LT 2010 customers who did not purchase and register their product prior to August 1, 2009.

- Education customers and Education to Commercial migrations
- Canadian Federal Government (DISO) accounts purchasing directly from Autodesk
- Autodesk store customers

4. What versions of AutoCAD LT are eligible for this offer?

- AutoCAD LT 2007
- AutoCAD LT 2008
- AutoCAD LT 2009
- AutoCAD LT 2010 (purchased and registered prior to Aug 1, 2009)

5. What are the eligible crossgrade paths?

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AutoCAD® Civil 3D® 2010 Autodesk® Revit® Architecture 2010 AutoCAD® Revit® Architecture Suite 2010 Autodesk® Revit® Structure 2010 AutoCAD® Revit® Structure Suite 2010 AutoCAD® Revit® MEP Suite 2010 AutoCAD® Inventor® Routed Systems Suite 2010 AutoCAD® Inventor® Simulation Suite 2010 AutoCAD® Inventor® Tooling Suite 2010	US \$2995

6. Are there any restrictions or special handling for customers with AutoCAD LT 5/10/25-seat multi-packs (formerly known as lab packs)?

Yes, customers with multi-seat packs of AutoCAD LT must crossgrade the same number of seats as their multi-pack (i.e., multi-seat pack licenses may not be split up).

7. Is Autodesk Subscription required to be eligible for this promotion?

No, Autodesk Subscription is recommended, but not required. Some of the eligible crossgrade paths do not have upgrades available (e.g., Revit products), so customers should be encouraged to add Autodesk Subscription at the time of purchase.

8. If I own a multi-year AutoCAD LT subscription contract, does the multi-year subscription get migrated to the new product?

Only the remainder of current year of the contract will be migrated to the crossgraded product subscription at no additional cost. Additional subscription charges will be applied to the remaining years on the existing contract.

9. What if I want to crossgrade to a network version of AutoCAD or a vertical solution? Are there additional costs?

Customers that want to crossgrade from a standalone AutoCAD LT to a network version (NLM) of AutoCAD or a vertical solution must pay the associated network activation fee for each license.

10. What are the dates of the offer?

The AutoCAD LT Crossgrade Promotion is available for eligible purchase orders submitted from October 17th through December 30th, 2009.

11. Can customers combine this promotion with other Autodesk promotions?

No, this promotion may not be combined with any other Autodesk program or promotion.

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